

How you can help

Take **Responsibility** for your actions and **Respect** people, property, and equipment while using City recreation facilities, programs and parks.

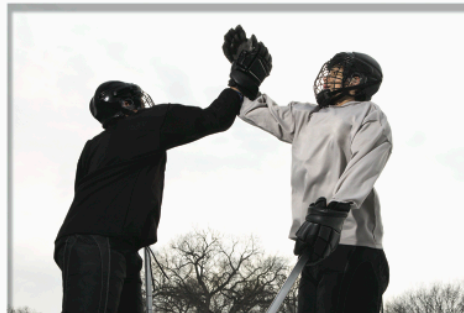
Set a good example for your family, team members, and those around you.

Discourage inappropriate behaviours amongst family members, teammates and those around you in the recreation venue.

Report inappropriate activities/behaviours at City facilities, parks and programs to City staff.

Clean up after you or your group's recreation or spectator activities: e.g. after tournaments, picnics, etc.

Report safety or security concerns at City facilities, parks and programs to City staff (e.g. broken glass or equipment, burnt out lights, equipment in need of repair or that has been tampered with).



 rzone@london.ca

 london.ca/rzone

 519.661.5575



It's all about respect.



Rzone is a program requiring all persons wishing to visit or use any City of London recreation facility, park, or program to **respect others** and **take responsibility** in helping the City maintain a positive environment.



What is Rzone?

Rzone is a program requiring all persons wishing to visit or use any City of London recreation facility, park, or program to respect others and take responsibility in helping the City maintain a positive environment.



What does Rzone mean?

The “R” in the Rzone logo stands for Respect and Responsibility. Respect for yourself, Respect for others, and Responsibility for your actions. The logo will serve as a reminder to staff and the public that the program is in effect and applies to *everyone*.

Who does Rzone apply to?

The Rzone program applies to all community organizations and individuals using City of London recreation facilities, parks, and programs.

Questions?

If you have additional questions, you can review the Rzone policy online at www.london.ca/rzone, write us at rzone@london.ca, or call 519-661-5575.

What types of incidents can or should be reported?

No form of violence, vandalism, or inappropriate behaviour is acceptable on properties, in facilities, or in programs. Incidents involving the following should be reported:

Threats
Aggression
Use of alcohol/drugs
Harassment

Verbal assault
Physical assault/harm
Vandalism
Theft

For a complete description, refer to www.london.ca/rzone

If an incident occurs, how quickly should it be reported?

For best and timely resolutions, incidents should be reported within 24 hours.

How and to whom should an incident be reported?

If you are involved in or witness a situation at a City “indoor” facility, you can report it to a staff member. He/she, with your assistance, will complete the report. If the situation occurs at an “outdoor” facility where staff are not available and involves a community organization, an incident report should be submitted at www.london.ca/rzone

Rzone originally developed by the Town of Oakville



Respect & Responsibility

What happens once a report is made?

Whether reported in person or online, the report will be logged by City staff and will be dealt with directly.



Rzone counts on organizations promoting Rzone principles and standards of conduct amongst their own membership and enforcing this behaviour amongst members. The City will promote Rzone and respond to complaints of Rzone violations occurring on City property. In combination, we hope the promotional and monitoring activities of the City and organizations using City recreational facilities will contribute to safer, healthier, and more respectful recreation environments.